

Bellingham Tennis Club & Fairhaven Fitness

CANCELLATION POLICIES

Programs:

For all programs, price includes a \$10 Non-refundable processing fee. No refunds will be made for cancellations made one-week or less from the first day of the program. This includes things like (but is not limited to) tennis clinics, tennis camps, and fitness camps.

GET Fit Reservations:

We appreciate 24-hour notice if you cannot attend a class on your schedule. This allows others to fill the space and make good use of the instructors' time. Any uncancelled class will be charged in full.

Tennis Lessons & Personal Training:

Full refunds will be made for cancellations made 48 hours or more ahead of the scheduled service. Cancellations made less than 48 hours ahead will incur a full charge for the service because we have reserved the court time specifically for you, and the instructor has prepped the lesson and reserved teaching time specifically for you. No-Shows result in a full charge.

Tennis Court Reservations:

A late cancellation (less than 24 hours before the scheduled playing time) will result in a \$5.00 fee for the Member who booked the court (Player 1) or the Member who is cancelling their play. Failure to cancel (a "No-Show") will result in a \$10.00 fee for each Member whose name appears on the reservation.

Tournaments: No refunds will be issued after the draw is made.

Club Tennis Leagues:

League participants are responsible for finding their own substitutes and informing the Club prior to the day of league play. If you need help finding a sub, the Club will charge \$5 per instance. If you do not show up for League and do not have a substitute arranged, you will be charged the current penalty for each occurrence. Please inquire with the league coordinator about penalty rates. Having a no-show really ruins the play for the rest of the league members.

Socials, Special Member Clinics, and Club Events:

Full refunds will be given for cancellations made at least 48 hours before the start of the event or program unless otherwise stated in the registration instructions (some programs will have a NO CANCELLATION policy). Cancellations made less than 48 hours before the start of the event or program will result in a full charge. No-Shows result in a full charge. As you can imagine, most of our socials and events are planned for the people who have signed up. Please respect your fellow Members by giving at least a 48-hour notice of your cancellation so that the event can be appropriately planned.

Membership Cancellation

Thirty (30) days notice is required for any membership cancellation after your initial term. Memberships may not be terminated prior to the expiration of the term on your membership agreement. All dues must be paid until termination date. All account charges must be paid in full by termination date.

To cancel your membership, simply complete the Membership Cancellation Form available at the front desk. Cancellations will become effective after the end of your membership agreement term and 30 days (or a date greater than 30-days) after the Membership Cancellation Form is received by the Club.

Questions, Comments, Suggestions, & Repairs

If you have a question, comment, suggestion, or notice a need for a repair, please either tell the Front Desk Staff or drop a note in the suggestion box. Thank You!